



IM QUALITY
COMPLIANCE

IM Quality Compliance is an extension to manage **quality incidents** that can occur in both Purchasing and Sales processes, in Microsoft Dynamics 365 Business Central



By integrating directly into Microsoft Dynamics 365 Business Central, it provides a unified and structured environment where all quality-related events can be recorded, analysed, and followed up efficiently.

IM Quality Compliance is a central tool to document and control incidents, this is essential for maintaining product quality, ensuring customer satisfaction, and supporting continuous improvement



Manages quality incidents across both Purchasing and Sales processes



Provides comprehensive standard fields and customizable free fields to adapt to each customer's specific needs



Uses Incident Cards as the central record to report, track, and follow up any quality incident



Enables users to create follow-up and corrective documents directly from the Incident Card, with full document traceability



Allows incidents to be linked directly to the original Purchasing or Sales line documents



Maintains complete traceability throughout the entire lifecycle of the incident, from initial report to final resolution

By collecting all related documents, communications, and corrective actions in one place, IM Quality Compliance provides full traceability from the moment the incident is reported until it is closed